# Two GP hubs make it easier to see a GP in Merton



Two GP hubs are open in Merton.

The hubs are part of Merton CCG's improvement plans for primary care in the borough. Overall Merton will be offering up to 50,000 extra GP appointments this year many of which will be offered at weekends or from 8am to 8pm in the week.

*Merton GP Dr Karen Worthington, Clinical Director for Transforming Primary Care and Governing Body member said:* 

"Patients can now be seen in their normal practice or at a local hub where their doctors can access their medical records. We are hoping our hospital emergency departments can now focus on patients with the highest level of medical need as local GPs deal with problems appropriate for GP based care.

Local families now have a greater choice of consultation times to fit in with their lives. Our current GP Out of Hours service will continue unchanged in addition to the new hubs."

## Where are the hubs located?

The hubs are located alongside our GP practices at the Wide Way Medical Centre, Mitcham and the Nelson Medical Practice Wimbledon.

### When the hubs are open and what do they offer?

Both hubs offer 'on the day' and pre-bookable advance appointments during the evening Mon-Fri, from 5pm until 8pm. The services available will develop overtime towards more routine based care. Both hubs also offer:

- Saturday opening and Sunday in Mitcham
- Pre-bookable nursing appointments for patients requiring wound care
- Telephone appointments if preferred

# Who can use the hubs?

Anyone registered with a local Merton GP practice has access to the hub appointments

## How do I book into the hub?

Anyone wishing to use the hubs should contact their GP practice in the first instance during surgery hours, or call 111 out of normal surgery hours before attending. They are not a walk-in service.

### Who runs the hubs?

These new services, being run by your local GPs, aim to save you time and mean that you do not have to visit our local accident and emergency (A & E) departments unnecessarily.